

URGENT NOTICE: IMPLEMENTATION OF CREDIT CONTROL ACTION: Walter Sisulu Local Municipality

We, at Revco, are responsible for debt collection activities on behalf of the Walter Sisulu Local Municipality. We are reaching out to you as valued consumers to address a matter of utmost importance concerning your outstanding debt obligations.


It has come to our attention that there are arrear accounts within our records that require immediate attention. In accordance with the municipality's debt collection bylaw and policy, Revco in conjunction with the Municipality intends to initiate widescale credit control actions against all defaulting account holders whose accounts are not in good standing, ie. outstanding for periods 30 days and older.


We understand that unforeseen circumstances and financial difficulties can arise, making it challenging to meet your payment obligations. However, it is essential to ensure that you take prompt action to avoid any disruption to your electricity service.

We hereby urgently request all debtors who have outstanding balances to come forward and settle their debt obligations as soon as possible. Should you not be in a financial position to settle the obligation in full, you are required to immediately consult Revco or the Local Municipal Credit Control office to make suitable repayment arrangements. By fulfilling your payment commitment towards the Municipality, you will prevent the disconnection of your electricity supply and avoid the inconvenience of having to pay additional costs associated with reconnection. In the event of a service disruption, a reconnection fee of R825.36 will be payable together with full settlement of the arrear account before the restoration of services will be actioned.

We appeal to all arrear account holders, to proactively engage with Revco and the Municipality, and not to wait for services to be disconnected before negotiating repayment plans; repayment plans for domestic consumers on the restoration of services are subject to a 25% deposit and repayment term not exceeding 12 months.

Should you wish to enter into an arrangement to avoid a service disruption you may contact us on any of the following communication channels:

 : 010 054 7327

 : 068 024 8591

 : municipal@revenueconsulting.co.za

 : Local municipal office

Our dedicated team of representatives are available to assist you with any queries or concerns you may have regarding your account.

We value your support and firmly believe in finding solutions that benefit both parties involved. Your cooperation in resolving this matter promptly will not only safeguard your electricity supply but also contribute to the uninterrupted provision of reliable services to the entire community.

Please don't delay! Act today and contact us to resolve your outstanding debt obligations.

Thank you for your attention to this matter. We look forward to your prompt response and collaboration.

Sincerely,

Revco Debt Collection